

G4 Telephone Feature Sheet

Anonymous Call Rejection (ACR)

ACR enables the subscriber to automatically block calls from parties whose DN's are marked "Private." When subscribed and activated, it routes incoming calls to an announcement if the calling party number is marked "Private."

Service Codes

- Activation code: *77
- De-activation code: *87

Automatic Callback (AC)

AC enables the subscriber to automatically call back the last number dialed. If the called party is busy, the system will continue to try to make the connection until both parties are idle. This feature is typically invoked after the initial dialing attempt leads to a busy signal. This feature is also known as "*66" and "repeat call."

Service Codes

- Activation code: *66
(to re-dial the last number)
- De-activation code: *86
(terminate all current AC requests)

Automatic Recall (AR)

AR enables the subscriber to automatically call the last incoming number. If the called party is busy, the system will continue to try to make the connection until both parties are idle. This feature is typically invoked after missing an incoming call or to resume the call to the last incoming party.

Service Codes

- Activation code: *69 followed by a 1 after the confirmation request
- De-activation code: *89
(terminate all current AR requests)

Call Forwarding Busy (CFBL)

CFBL enables the subscriber to forward incoming calls to another line when the subscriber's line is busy, up to a limit of five forwarding hops.

Service Codes

- Activation code: *68
(the subscriber is prompted for the forward-to DN)
- De-activation code: *88

DN: Directory Number (Phone Number)

Call Forwarding Don't Answer (CFDA)

CFDA is a sub-feature of Call Forwarding. This feature enables the subscriber to redirect incoming calls to another line if the subscriber's line is not answered after a predetermined number of rings. The ring count is set when the feature is assigned to a subscriber.

Service Codes

- Activation code: *92
(the subscriber will be prompted for the forward to DN)
- De-activation code: *93

Call Forwarding Variable (CFV)

CFV is a sub-feature of Call Forwarding. This feature enables the subscriber to redirect incoming calls to another line regardless of the status (busy or idle) of the subscriber's line. When the call forwarding variable feature is activated, the subscriber's line, if idle, receives a ring reminder when a call has been forwarded. The subscriber cannot answer calls at the base station while CFV is active, but can originate calls.

Service Codes

- Activation code: *72
(the subscriber will be prompted for the forward to DN)
- De-activation code: *73
(the subscriber must de-activate CFV to be able to answer calls again.)

Call Waiting Operation (CW)

CW is a feature that enables the subscriber to know there is an incoming call while they are on the line. The subscriber receives an audible tone (that only the subscriber can hear) and the calling party receives audible ringing. The subscriber may answer the new call by one of two methods:

1. The subscriber can hook-flash, placing the original call on hold and answer the new call.
2. The subscriber can hang up. The telephone will ring and the subscriber can pick it up.

Service Codes

- Activation code: none (this feature is always active when subscribed).
- De-activation code: *70 (entered before placing the call. Call Waiting is automatically restored when the call is completed).

Cancel Call Waiting

Cancel Call Waiting enables the subscriber to deactivate the Call Waiting feature for the current outgoing call. Call Waiting is automatically restored when the call is completed.

Service Code

- Access code: *70

Calling Identity Delivery/Suppression (CIDS)

CIDS controls the delivery of caller ID on a per-call basis. This feature is activated to make an anonymous call and is de-activated to show the calling ID again.

Service Codes

- Activation code: *67
(when provided with the recall dial tone, the subscriber enters the number to call. The subscriber's name and number will not be delivered to the called party). Those subscribers that have calling identity delivery restricted (CPN Presentation field set to Restricted) can override the feature on a per-call basis.
- De-activation code: *82
(when provided with the recall dial tone, the subscriber enters the number to call. The subscriber's name and number will be displayed to the called party, providing the called party has subscribed to Caller Identity Delivery (CID).

Three Way Call (TWC)

This feature enables the subscriber (while connected to another party) to add a third party to the call without operator assistance. To add a third party to the call, the subscriber puts one party on hold (hook-flash), dials the third party, and after connecting to the third party, hook-flashes again to connect all parties. The added party may be dropped from the connection by an additional hook-flash.

Notes

- TWC is activated when subscribed and deactivated when unsubscribed.
- TWC cannot be subscribed if the subscriber has Call Transfer (CT).

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Speed Dialing 8 (SPD8)

This feature provides the subscriber with eight speed dialing numbers. When enabled, the speed-dialed numbers can be entered by the System Administrator or the subscriber.

To enter or edit the speed dial numbers, click the Modify button next to Speed Dialing 8 List on the Subscriber Care window.

Speed dial list access code: *74. The subscriber enters (or changes) a number by dialing the activation code, waiting for the prompt, and dialing the speed code (2 – 9), the number to be dialed followed by #.

To use speed dial, the subscriber dials the code (2 – 9) followed by #.

Notes

- This feature applies to originating calls.
- The use of # is optional.
- After a short delay (about 10 seconds), the numbers entered will be processed.
- Speed Dial 8 can be used with SPD30.

Speed Dialing 30 (SPD30)

This feature provides the subscriber with 30 speed dialing numbers. When enabled, the speed-dialed numbers can be entered by the System Administrator or the subscriber.

To enter or edit the speed dial numbers, click the Modify button next to Speed Dialing 30 List on the Subscriber Care window.

Speed dial list access code: *75. The subscriber enters (or changes) a number by dialing the activation code, waiting for the prompt, and dialing the speed code (20 – 49), the number to be dialed followed by #.

To use speed dial, the subscriber dials the code (20 – 49) followed by #.

Star Line Hunt Group II Features

Terminal Make Busy (TMB)

The Terminal Make Busy (TMB) provides a method of making individual lines in a Star Line Hunt Group II (SLHG2) appear to be busy. It is a method for skipping the line that has TMB activated during a line hunt. The activation of this feature does not affect the operation of call termination to this line if the DN is dialed directly (not hunted).

TMB is a group-based feature. Therefore, when this feature is assigned to the group, any members can individually activate and deactivate the feature from their own lines. To activate the service, the BLHG member goes off-hook, receives dial tone, and dials the TMB activation code. To deactivate the service, the member goes off-hook, receives dial tone, and dials the TMB deactivation code. When a line has TMB enabled, the hunt will skip over the line until the

feature is deactivated. In this way, users can “busy out” their lines when they are away from their desk.

Service Codes

- Activation code: *58
- De-activation code: *59

Group Make Busy (GMB)

When activated, this feature makes all members within the group appear busy to an incoming call.

Service Codes

- Activation code: *94
- De-activation code: *95

Note

- This feature can only be activated or deactivated by the system administrator or from the first assigned terminal.

Voice Mail

The easiest way to access your voice mail is on the web by going to <http://voicemail.G4.net> and using your phone number as your username.

You can use the web interface to setup your voice mail account for :

- Send a page to your cell phone or pager when you receive a new voice mail.
- Send the voice mail message to an email address on the Internet.
- Change your password.

You can also access your voice mail by dialing : 603-703-00VM (0086).